

Patient Rights and Responsibilities

Loudoun Sports Therapy Center doesn't just focus on sports injuries. We specialize in treating injuries and pain in every body part. We have been treating injuries for over 20 years, and our diverse staff, focuses on the whole individual. Our goal is to *listen to you* and *provide you with the highest quality of care* and that's what makes us ***The Leader in Physical Therapy*** in Loudoun County.

Whatever your needs, you will receive an individualized plan of care that will get you back to living a pain free and active life! In order for you to get the most out of your care, we ask that you take a moment to read what it takes to be a patient under our care:

- Remember to attend your scheduled appointments per your plan of care. This will facilitate your healing and prevent chronic conditions.
- Please arrive on time for your appointments.
- If you cannot attend a scheduled appointment, please call our office the day before during business hours, so we can reschedule your appointment and assist someone else who may need your canceled appointment.
- Please discuss any changes in your condition with your therapist(s). They care, and they want to know; when things improve, when you have questions or concerns, or when things are not improving.
- Please notify us of any changes to your insurance, address, or phone number.
- Please remember to make your copays on a weekly basis.
- If you receive a monthly statement, please make a payment by the due date, or contact our office immediately to discuss payment options. This will avoid additional fees and allows us to keep our account current.
- Please notify us of any medical changes IMMEDIATELY.
- Feel free to contact our office at any time, with questions or special needs.

It is our goal to help you succeed in your healing! 703-450-4300

